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PRIVACY POLICY FOR RECEPTION AREA OF EGS ASSETS COMPANY LIMITED

This privacy policy (“**Privacy Policy**”) by **Eastin Grand Hotel Sathorn Bangkok** explains how EGS ASSETS COMPANY LIMITED (the “**Company**”, “**we**”, “**us**”, or “**our**”) collect, use and/or disclose your personal data at the Company’s reception area.

1. THE PERSONAL DATA WE COLLECT

We may directly collect your personal data as follows:

- (1) **Personal details**, such as name - surname, gender, nationality, occupation, date of birth, status, photo, audio record, signature, identification card number, passport number, taxpayer identification number and information specified in driving license, or any other documents issued by government organization;
- (2) **Contact details**, such as phone number, mobile phone number, and/or email address;
- (3) **Other details**, such as CCTV record or photo and audio recorded within the area of the Company.

2. THE PURPOSE AND LEGAL BASIS FOR COLLECTION, USE, AND/OR DISCLOSURE OF PERSONAL DATA

Apart from obtaining your consent as required by laws, we may also rely on (1) contractual basis, for our initiation, entering into or fulfilment of a contract with you; (2) legal obligation basis, for the fulfilment of our legal obligations; (3) legitimate interests basis, for the purpose of our legitimate interests and the legitimate interests of third parties; (4) vital interests basis, for preventing or suppressing a danger to a person’s life, body or health; (5) public interest basis, for the operation for public interest or the performance of using state power or other legal bases permitted under applicable data protection law (as the case may be for the collection, use and/ or disclosure of personal data for the following purposes:

- (1) For fulfilment of a contract between the Company and you or other necessary operations for initiating or entering into such contract;
- (2) For verification, identification, and operation according to your request;
- (3) For safety and security of the Company’s business;
- (4) For improvement of the Company’s business operations or products and services;
- (5) For fulfilment of legal obligations and/or compliance with legitimate order of a court, regulatory authority, and/or government agency;
- (6) For exercising of rights or defending legitimate interests of the Company as necessary, such as to examination and prevention of fraud, crime, infringement of intellectual property rights or non-compliance with laws;
- (7) For public interest, such as protection of customers or other person within the Company’s premises or area; and/or

- (8) For danger prevention towards life, body, health or property of any person or you (as the case may be), such as to control contagious disease or epidemic.

We may not be able to proceed according to your request when you visit the Company's reception area if you cannot provide the personal data as we request.

3. TO WHOM WE DISCLOSE YOUR PERSONAL DATA

We may disclose your personal data to the BTS Group of Companies, the Company's business partners, service providers, advisers, law enforcement agencies, courts, government officials, government agencies and related regulators.

Please see the list of the BTS Group of Companies at <https://www.btsgroup.co.th/th/privacy-policy>

4. CROSS-BORDER TRANSFER OF PERSONAL DATA

We may disclose or transfer your personal data to other countries, which the destination countries may have higher or lower data protection standards than the data protection standards of Thailand. We will take steps as stipulated by applicable laws.

5. HOW LONG WILL WE RETAIN YOUR PERSONAL DATA

We will retain your personal data for as long as is reasonably necessary to fulfil the purposes for which we collected them. However, we may have to retain your personal data for a longer duration if it is necessary for compliance with relevant laws.

6. RIGHTS AS A DATA SUBJECT

Subject to applicable laws and exceptions thereof, you can have the right to access to or receive a copy of your personal data; require us to disclose an acquirement of your personal data without your consent; request to have your personal data be transferred, rectified, erased, destroyed or made anonymized, including to object and restrict the collection, use and/or disclosure of your personal data in some cases; and withdraw your consent if we collect, use or disclose your personal data based on your consent. In addition, you have the right to lodge a complaint to relevant government authority as stipulated by laws if you believe that we do not comply with applicable data protection laws.

7. DATA SECURITY

We have provided appropriate security measures, which includes administrative, technical and physical safeguards in relation to the access or the access control, to maintain the confidentiality, correctness and availability of the personal data against any illegal or unauthorized loss, alteration, correction, use, disclosure or access to the personal data in compliance with the applicable laws.

For more details relating to our data security, please see the full version of our personal data protection policy at <https://www.rabbitholdings.co.th/th/corporate-governance/personal-data-protection-policies>

8. OUR CONTACT DETAILS

If you have any question or query or wish to exercise the rights relating to your personal data, please contact us or our Data Protection Officer (DPO) at:

1) EGS ASSETS COMPANY LIMITED by Eastin Grand Hotel Sathorn Bangkok

33/1 South Sathorn Road, Yannawa,
Sathorn, Bangkok 10120 Thailand
Tel: 02-210-8100

2) Data Protection Officer

33/1 South Sathorn Road, Yannawa,
Sathorn, Bangkok 10120 Thailand
Tel: 02-210-8100 #7401
Email: dof@eastingrandsathorn.com

This Privacy Policy shall become effective from 22 December 2023

(Ms. Soraya Satiangoset)
Director